

## Communicate Effectively With Your Entire Audience.

Whether you're holding a large-scale event or interviewing a job candidate, it's important to communicate with your audience, including those who are deaf and hard-of-hearing. When you provide interpreting services, it shows that you are genuine in your effort to communicate. You create an atmosphere that includes everyone.

## Call on DEAFinitely Professional Interpreting Services.

At Goodwill, our DEAFinitely Professional Interpreting Services (DPI) provides experienced, high-quality interpreters to help you communicate with people who are deaf and hard-of-hearing.

DPI offers you:

- Timely, hassle-free, cost-effective service
- Communication access for people of all ages and backgrounds who are deaf and hard-of-hearing
- A dedicated team member assigned to work with you on a consistent basis
- Quick response to your feedback


## Call Us Today.

If you require interpreting services, contact us today and we can work with you to determine what services your event requires. We also partner with other organizations to provide realtime and closed-captioning services as well as court interpreting services. Consultations are free of charge, so please call us at (714) 547-6308 extension 357 or TTY/TDD (714) 543-1873.



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GOODWILL OF ORANGE COUNTY

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# INTERPRETING SERVICES ENSURE YOUR MESSAGE IS HEARD. BY EVERYONE.



DEAFINITELY PROFESSIONAL  
INTERPRETING SERVICES



GOODWILL OF ORANGE COUNTY

## DEAFinitely Professional Interpreting Services – Providing the Right Solution.

You may be holding a training session for five or a concert for 500 people that requires an interpreter. Every situation is different, so your consultant will help determine the right combination of services for you, taking your unique challenges into account. Some situations do not require interpreters and we are happy to explore alternatives that create inclusiveness and help you communicate with everyone. We can also explain your rights and obligations according to state and federal laws, such as the Americans with Disabilities Act.

## The Very Best Quality Services.

We pride ourselves on the high caliber of our services. All of our professional interpreters bring years of experience and a high level of sensitivity to each job. You can be assured of accurate, clear and open communication services, whether for a single event or on an ongoing basis. We also have skilled interpreters in specialized areas including technology, law and finance.

## Certification and Confidentiality.

All of our interpreters maintain a membership in the National Registry of Interpreters for the Deaf, Inc. (RID) and hold RID or National Association of the Deaf (NAD) national certification. You can trust in the confidentiality of our services, in accordance with the NAD-RID's Code of Professional Conduct.

## Where We Can Help.

Our consultants provide interpreting services for meetings and events such as:

- Public Events
- Performing Arts Events
- Religious Services
- Staff Meetings
- Employee Training
- Mental Health Appointments
- Classes / Education

## Satisfied Clients.

We have worked with a wide variety of industries in Orange County including government, education, entertainment, finance, corporate communications, community/social services, employment and many other sectors.

### Our satisfied clients include:

- Allergan
- Home Depot
- Anaheim, Capistrano and Irvine Unified School Districts
- Hyatt Regency
- AT&T Yellow Pages / Digital
- IRS
- California State University Fullerton
- Mercury Insurance
- City of Laguna Hills
- Orange Coast College
- Coast Community College District
- Southern California Gas Co.
- Crate & Barrel
- UC Irvine
- Dept. of Rehabilitation
- US Postal Service
- Hilton of Orange County
- Western Medical Center



“ At Fullerton College, we have been using DPI's services for a number of years, and have always been more than satisfied. First of all, the level of customer service we receive from the scheduling personnel is exemplary. They are friendly and efficient, and maintain excellent communication.

DPI interpreters are also highly skilled, and show up on-time and ready to work. They maintain a professional relationship with clients, while still being friendly.

DPI's policies and prices are fair and consistent with other agencies. Overall, DPI is simply an excellent interpreting agency and I would recommend them to anyone. ”

— Anne Marie Breslin, Fullerton College

“ DPI consistently delivers top-line interpreters to meet highly technical challenges. The DPI staff also eliminates our concerns by staying flexible with scheduling and taking on special assignments. ”

— Barbara Poster,  
Pharmaceutical Analysis Department, Allergan